

FB - Returns

We need you to complete this return certificate so that we can accept and process the return.

If instruments are returned without this certificate, we are obliged to send the instruments back to you at your expense.

Please send us returns by normal post and clearly label the package as a return.

Contact details**nopa internal number:**

(will be communicated to you by Customer

Services)

Company: _____

Address: _____

E-mail: _____

Country: _____

Contact: _____

Product details (or appendix in the case of several products)

Please enter the information under the items on the second page.

Reason for the return

Quality Function Sample return Cancellation

Remarks: _____

Only instruments that have been cleaned and sterilised will be taken back.

(The exception to this is unopened instruments in the original packaging)

We hereby confirm that the returned products have been cleaned and sterilised.

Date

Signature and stamp

You can also find this form under www.nopa.de/downloads

